



# Affiliate Provider Collaboratives

## 2020 Summary

A Kaiser Permanente Affiliate Provider Collaborative is a multidisciplinary meeting developed to facilitate communication and teamwork between the affiliate partner and Kaiser Permanente's clinical, operational, business, and quality team members. The Collaborative allows for the establishment of an aligned vision, joint goals, monitoring of quality outcomes, and venue auditing to ensure high quality, safe, affordable, and member-centered care is received during every patient encounter.

### Purpose

The purpose of Kaiser Permanente's Colorado Affiliate Collaborative is to transform affiliate relations from the position of payer to one of partnership by establishing and maintaining a regular meeting cadence where the participants can establish true alignment, collaboration, and genuine shared accountability. The Affiliate Collaborative is also intended to satisfy CMS compliance regarding Kaiser Permanente's FDR obligations when contracting with First Tier/Downstream/Related entities.

### Priorities

- 1) Provider/Practice Oversight focusing on structural, process, and outcomes :
  - a. Provider Experience
  - b. Clinical Quality
  - c. Service Quality
  - d. Access
  - e. Affordability
  - f. Patient Safety
  - g. Consistency of Care

### Objectives

- 2) Maintaining an open line of communication to solidify the relationship between the affiliate partner and Kaiser Permanente;
- 3) Maintaining and/or improving patient clinical quality, safety, access, and service outcomes;
- 4) Ensuring members, physicians and staff have a comparable experience in KP affiliated practices by reducing variation in experience and quality of care received.
- 5) Identifying where variation exists and assess size, scope, importance, urgency, and potential impact;
- 6) Devising a plan to address issues;
- 7) Monitoring progress of the work plan; and
- 8) Providing a forum to share best practices, successes, and opportunities for improvement.